

Details of procedures to protect against transmission of Covid-19 during face to face treatments.

I ensure to do my absolute best to protect you during your visits to my clinic based at ProPhysiotherapy in Earlsfield. I want to reassure you that appropriate measures have been put in place to provide safety for all individuals.

Initial consultation (for new patients):

This will take place online via Zoom or a phone call, whichever you prefer. This will last around 40 minutes and will consist of discussing your reason for coming for acupuncture, as well as taking a full health history. You will then come in to the clinic for the 1st treatment as arranged.

24hrs before arrival:

You will be sent a **Pre-appointment Screening and Consent Questionnaire**. This short questionnaire is in regards to whether you or anyone else in your household has symptoms of coronavirus and whether you are in the 'at risk' category.

On arrival:

On arrival, all patients are encouraged to use hand sanitizer.

Treatment rooms:

The room is cleaned before and after each patient, using disinfectant, and I sanitise any equipment which is used.

Disposable couch roll is refreshed and used over the cleaned couch.

There is a HEPA air purifier in the treatment room.

I wash my hands before and after each patient, and use alcohol hand gel during the treatment.

During treatment:

I will be wearing a face mask.

Any payments can be made via the card machine (cleaned between each patient) or if patients prefer, they can organise to make a BACS transfer.

Please do not hesitate to get in touch if you want any further information regarding the health and safety policies.

I look forward to seeing you!